



# DEXTER COMMUNITY SCHOOLS

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## Chromebook FAQ's

### 1. What device will students receive?

The district will provide HP 14" Chromebooks, a power adapter, and protective case.

### 2. Who will receive the Chromebooks?

All 7th and 8th grade students will receive Chromebooks.

### 3. How long will students keep their Chromebooks?

Students will keep the Chromebook while they attend Mill Creek Middle School. The Chromebooks will be collected each summer.

### 4. What will happen to the Chromebooks over the summer?

In order to clean, maintain, and make necessary repairs, the Chromebooks will be collected at the end of each school year. The Chromebooks will be returned to the student at the beginning of the following school year. Eighth grade Chromebooks are cleaned and repaired, and are issued to incoming seventh grade students.

### 5. Which students will be able to take the Chromebooks off campus?

All seventh and eighth grade students may take their assigned Chromebook off campus. Students are fully responsible for care of their Chromebook, protective case, and power adapter at all times.

### 6. What happens if the Chromebook is damaged or lost?

Students are responsible for the care of their Chromebook. The student will be responsible for repair cost for damage from misuse, abuse, or accidents. Students will be responsible for the replacement cost of the Chromebook if it is lost. Families have the option of purchasing insurance to alleviate the cost for Chromebook maintenance and repair.

### 7. What are the estimated replacement costs?

Chromebook Bottom cover: \$60

Replacement Screen - \$75.00

Replacement Motherboard: \$165

Replacement Keyboard/Touchpad - \$75.00

Replacement Chromebook - \$250.00

### 8. What is the optional insurance fee and how does it work?

Parents have the option to purchase Chromebook insurance for a cost of \$25 per year per Chromebook. The insurance is designed to insure the student's computer and charger up to the total cost of \$250. The optional insurance will help cover the cost of out-of-warranty repairs and help

alleviate some of the financial burden on the family for computer maintenance and repair.

Replacement power adapters are NOT covered under the optional insurance.

**9. Will technical support be provided?**

Yes. Chromebooks in need of repair should be brought to the Mill Creek Media Center. Loaner Chromebooks will be provided while the repairs are being made. There is no fee for a loaner Chromebook; however, loaner Chromebooks will only be distributed on an as available basis and may not be taken home. Students may be issued an invoice for required repairs. Payment for repairs may be made through [PaySchools](#).

**10. How is one student's Chromebook identified from another student?**

Each Chromebook is engraved with a serial number and asset tag that is specifically tied to a particular student. This information will be stored by the district so we can determine which Chromebook is assigned to which student.

**11. What login will students use to get into the device operating system?**

Students will each have an email address that is their login and username. Students will also be provided a password that they will need to remember.

**12. Will unsafe or inappropriate websites be filtered on the Chromebooks?**

The district has web filtering software to monitor, filter, and provide constant protection while on the district network. It is the responsibility of the parents/guardians to monitor student activity on the Internet while connected to outside or home networks. Violation of school district policies and rules regarding inappropriate content may result in a student having device privileges suspended or revoked, and may be subject to further disciplinary action, in accordance with the School District Student Code of Conduct, or other legal action.

**13. What happens if my child forgets to charge their Chromebook or leaves it at home?**

Students are expected to charge their Chromebooks nightly at home and bring them to school fully charged each day. If one is available, your child may be issued a loaner Chromebook for the day or until their Chromebook is charged. If no loaners are available, your child may be without a Chromebook for the day.

**14. Since my child's data and browsing history is in the Google Cloud, is it protected and private?**

Google has made privacy and security commitments to education and they can be found at <https://www.google.com/edu/trust>

**15. What happens if my child's Chromebook is stolen?**

If the Chromebook is stolen, a formal police report must be filed with the Dexter Police Department. A copy of the report must be submitted to your student's building office.

## **Chromebook Precautions and Policies**

- Chromebooks are to remain in their case at all times.
- No food or drink is allowed next to the Chromebook while it is in use.
- Cords, cables, and removable storage devices must be inserted carefully into the Chromebook.
- Never transport the Chromebook with the power cord plugged in.
- Never carry the Chromebook while the screen is open.
- Chromebooks and cases must remain free of any decorative writing, drawing, stickers, paint, tape, or labels that are not the property of the Dexter Community Schools
- Students may add appropriate music, photos, and videos to the Chromebook. Inappropriate media may not be used as a screensaver, background, or avatar. Presence of guns, weapons, pornographic materials, inappropriate language, alcohol, drug, gang related symbols or pictures will result in disciplinary action.
- Vents CANNOT be covered.
- Chromebooks must have a Dexter Community Schools asset tag on them at all times and this tag must not be removed or altered in any way.
- Chromebooks should never be left in an unsupervised area.
- Students are responsible for bringing completely charged Chromebooks for use each school day.
- Chromebook lids should always be closed and tightly secured when moving.
- School district supplied filtering will be provided for use with devices outside of school district buildings.
- Chromebook inspections may be done by any Dexter Community Schools employee at any time.